

Gov User Quick Guide

DOMAIN	@sabah.gov.my	
Online Services		
Change / Reset Password	Refer to JPKN Team / KSIT	
Webmail	http://webmail.sabah.gov.my	
Dial-p Numbers		
SabahNet Dial-up Number	Service has been terminated	
Email Setup (Within SabahNet Connection)		
Email Address	<FirstName>.<FamilyName>@sabah.gov.my	
Incoming mail server (POP3)	mail.sabah.gov.my & port 995 (SSL/TLS)	
Outgoing mail server (SMTP)	smtp.sabah.gov.my & port 25	
Email Setup (Outside SabahNet Connection)		
Users who send and receive email from a non-Sabah.Net connection (laptops / notebook / mobile / Tablet / Ipad)	Microsoft Outlook version (2013 or later) (Laptops or Notebooks)	mail.sabah.gov.my & port 995 (POP3) / port 443 (IMAP) (SSL/TLS)
		asmtsp.sabah.gov.my & port 587
		Outgoing Server
		"My outgoing server (SMTP) requires authentication"
		"Log on using"
	Mobile / Tablet (Android)	"User Name" = <username@sabah.gov.my>
		"Password" = <use existing email password>
		Use Gmail App - Exchange (use Email & Password only)
Mobile / Ipad (IOS)	Mail Setting - Added Account - Exchange (use Email & Password only)	
Laptops / Notebook / PC (Win10 Mail App)	Mail App - Office 365 / Exchange - Exchange (use Email & Password only)	
Web Hosting Login / FTP		
Type	Sub-Domain (New Server)	Sub-Domain (Old Server)
URL	http://www.<dept-id>.sabah.gov.my	http://ww2.sabah.gov.my/<dept-id>
Username & Password	[Refer to Dept Webmaster / JPKN / KSIT]	
Hostname (FTP Hosting)	www.<dept-id>.sabah.gov.my	ww2.sabah.gov.my
Software (Expedite Access FTP)	FileZilla (Client Version)	